

OSSNA

DORMANT **ACCOUNTS & ESCHEATMENT** MANAGEMENT



DORMANT ACCOUNT & ESCHEATMENT

The process of identification of Dormant Account to Escheatment has three major steps: -

- Identification of Potential Escheatment Accounts
- Follow-up with the Dormant Account holder through CRM or without CRM
- Actual Escheatment Process

Follow-up with Dormant Account Holders

- MSRs can easily follow-up via reports or through CRM
- MSRs will be able to run reports while working through the process

IDENTIFICATION OF POTENTIAL ESCHEATMENTActual Escheatment Process

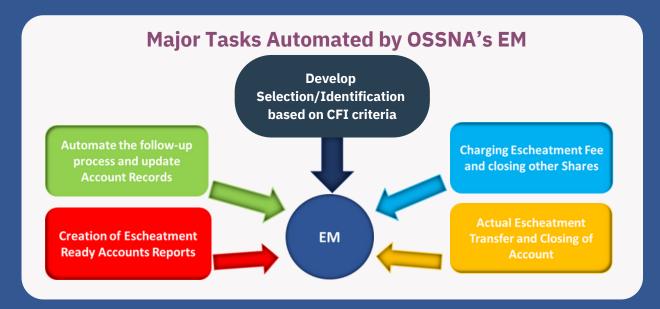
ACCOUNTS

- All Accounts whose Activity Date is more than a specific number of years old (as determined by the CFI) will be considered as dormant All potential Escheatment account
- will be set a "Escheatment" Warning Code All the new potential Escheatment Account will be identified with or
- without CRM. The details of new potential Escheatment Account Report with downloadable Excel file will allow for
- follow-up by the MSR

All account with the necessary Escheatment Warning Code will be considered as ready for Escheatment

- · Generate the final report for Escheatment-ready accounts.
- Transfer all funds to out of the Escheated account
- Close the Account

Integrated with all Jack Henry Core Processors



Please scan the QR code to schedule a demo or book a call.



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